

# AGENDA

## WORKPLACE VIOLENCE RISK ASSESSMENT

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| 9:00  | Housekeeping/Introductions   |
| 9:15  | What is: Workplace Violence?   |
| 9:50  | WCB and Workplace Violence & Review of OHS Regulations & Collective Agreement Requirements |
| 10:15 | Break  |
| 10:30 | Discussion on a Risk Assessment  |
| 11:00 | "Caring Shouldn't Hurt" Video clips & exercise "a"   |
| 12:00 | Lunch  |
| 1:00  | Exercise "b"   |
| 2:00  | Exercise Prevention Measures   |
| 3:00  | Break  |
| 3:15  | Video "Surviving the Workplace Jungle" & discussion on ERA                                 |
| 3:45  | Risk Assessment Action Plan and Developing prevention plan overview                        |
| 4:20  | Summary  |
| 4:30  | Finish   |